



RIDGE OUTDOORS U.S.A., INC.
CONFIDENTIAL CUSTOMER INFORMATION

Primary area of interest:

___ Ridge Footwear

___ Concealment Ts

I. BUSINESS INFORMATION (**This section required**)

Account Name: _____

DBA: _____ Corporation: ___ Partnership: ___ Individual Proprietorship: ___

Mailing Address: _____

City: _____ State: _____ Zip: _____

Shipping Address: _____

City: _____ State: _____ Zip: _____

Phone #: _____ Fax #: _____ Email: _____

FED ID #: _____ State Tax ID #: _____ D & B #: _____

Website Address: _____ Type Of Business: _____ No. Years Established: _____

Accounts Payable Manager: _____ Phone #: _____

Amount of Credit Requested? _____ Do you publish a catalog? Yes _____ No _____

How did you hear about Ridge Footwear? ___ Website ___ Direct Mailing ___ Ridge Rep ___ Trade Show ___ Magazine Ad
___ Other (Please explain) _____

II. PRINCIPALS (**This section required**)

1. Name: _____ Home Phone #: _____

SS#: _____ Position: _____

Home Address: _____ City: _____ State: _____ Zip: _____

2. Name: _____ Home Phone #: _____

SS#: _____ Position: _____

Home Address: _____ City: _____ State: _____ Zip: _____

III. TRADE REFERENCES (**Unless COD, this section required, or attach list**)

1. Co: _____ Acct #: _____ Fax: _____ Phone: _____

Address: _____ City: _____ State: _____ Zip: _____

2. Co: _____ Acct #: _____ Fax: _____ Phone: _____

Address: _____ City: _____ State: _____ Zip: _____

3. Co: _____ Acct #: _____ Fax: _____ Phone: _____

Address: _____ City: _____ State: _____ Zip: _____

4. Co: _____ Acct #: _____ Fax: _____ Phone: _____

Address: _____ City: _____ State: _____ Zip: _____

IV. BANKING INFORMATION (**This section required**)

Bank: _____ Account #: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone #: _____ Fax #: _____ Contact: _____

ATTENTION FLORIDA DEALERS: Please furnish a copy of your "Florida Annual Resale Certificate for Sales Tax" with Ridge Outdoors U.S.A. in the "Presented To" and signed by the dealer in the "Presented By".

PLEASE READ AND SIGN REVERSE

rev. 03/01/2007

RIDGE OUTDOORS U.S.A., INC. POLICIES AND PROCEDURES

"Ridge Outdoors U.S.A., Inc. will be referred to as "Ridge" throughout the text"

PRICES	Prices subject to change without notice
CREDIT	All orders must be approved by our Credit Department prior to shipment. All new accounts must submit a signed Customer Information form and a copy of their Business License . Please allow ten (10) working days for credit approval. In the event this business is a corporation or partnership, signing principal agrees to be personally responsible for any and all outstanding balances due Ridge Outdoors U.S.A., Inc.
C.O.D.'s	All C.O.D. orders will be cashiers check or money order only. Company checks may be accepted upon submission of a signed Customer Information form for bank verification and approval.
OVERDUE ACCOUNTS	Overdue accounts will be assessed a finance charge of 1.5% per month (18% per annum). This finance charge applies to all overdue accounts. Failure to pay past due account balances (including finance charges), could result in future shipments being interrupted or sent C.O.D. In the event a credit is to be issued against an account, the credit will satisfy any outstanding balances including finance charges prior to issuance of said credit. In the event collection procedures become necessary, the creditor will pay all costs incurred.
WARRANTY	Ridge footwear is warranted against <u>defects in workmanship and materials</u> for six (6) months from date of sale. <u>Premature wear caused by misuse and abuse is not covered by the warranty.</u> Defective footwear will be replaced, repaired or a credit memo will be issued at Ridge's discretion. *Ridge will not warrant any boot product due to improper fit. *Dealer should contact Ridge prior to replacing any boot for a customer if they desire Ridge to warranty.
RETURNS	All claims for defective merchandise must be made with the Ridge office via phone to obtain a Return Authorization # (RA #), prior to the item being returned. Items returned without prior approval and/or an RA#, may be refused. Freight charges on returned items will be the responsibility of the dealer. Ridge assumes freight responsibility on outbound return replacements and/or repairs. Returns of defective merchandise must be arranged between the dealer and Ridge. Direct customer interaction is not acknowledged. All cartons must be clearly marked with an RA#. Any other merchandise return, other than defective merchandise, will also require prior authorization from Ridge. Such merchandise will be exchanged or credit will be issued at Ridge's discretion. Under no circumstances will Ridge issue refunds. <p style="text-align: center;">All returns must be shipped to: Ridge Outdoors U.S.A., Inc * 2785 S. Bay St., Suite H * Eustis, FL 32726</p>
SHORT SHIPMENTS	Any Claims on short shipments must be made to the Ridge office within (5) working days of receipt of merchandise.
FREIGHT	All shipments are F.O.B. Eustis, Florida. All shipments will be prepaid by Ridge and invoiced to the dealer. Unless otherwise specified, Ridge will choose the freight carrier most suitable for your shipping area.
MINIMUM ORDERS	Initial opening order for new accounts will require a minimum of twenty four (24) pair (smaller orders must be approved by the corporate office). Re-order minimum is four (4) pair. Orders less than four (4) pair will be assessed a \$5.00 handling charge (per order).
DROP SHIP	Orders may be "Drop Shipped" for an up-charge of \$5.00.
RUSH SHIP	For requests on orders to ship within 24 hours of receipt, we will assess an up-charge of \$7.00.
STOCK RETURN FEE	While it is not Ridge policy to accept product returns, there have been occasions when stock has been returned for credit. A 15% restocking fee will be charged, unless prior arrangements have been agreed upon between Ridge and the dealer. Also, all items will be inspected for package and merchandise condition, to ensure items are resalable, prior to issuance of credit.
TITLE RETAINED	Ridge retains ownership/title and/or a security interest in all products shipped until payment in full for said products is received and reserves all remedies available by law as an owner and/or secured party for repossession of products shipped and/or for damages for wrongful conversion of products shipped.

I (we) hereby agree to the following:

1. Ridge Outdoors U.S.A., Inc. may contact references named above for verification of credit and credit history.
2. That all invoices will be paid within the terms indicated to prevent termination of credit.
3. That I (we) will pay a late charge of 1.5% (18% APR) on unpaid past due balances according to my contract terms.
4. That I (we) have read and agree to adhere to all of the above and all Ridge Outdoors U.S.A., Inc. Policies and Procedures.

Principal #1 Signature: _____ Date: _____

Principal #1 Name Print: _____ Title: _____

Principal #2 Signature: _____ Date: _____

Principal #2 Name Print: _____ Title: _____

ACCEPTANCE OF RIDGE OUTDOORS PRODUCT IS ACCEPTANCE OF RIDGE OUTDOORS POLICIES AND PROCEDURES