

RIDGE OUTDOORS U.S.A., INC.
CONFIDENTIAL CUSTOMER INFORMATION



I. BUSINESS INFORMATION (This section required**)**

Account Name: _____
DBA: _____ Corporation: __ Partnership: __ Individual Proprietorship: __
Mailing Address: _____
City: _____ State: _____ Zip: _____
Shipping Address: _____
City: _____ State: _____ Zip: _____
Phone #: _____ Fax #: _____ Email: _____
Accounts Payable Manager: _____ Phone #: _____
FED ID #: _____ State Tax ID #: _____ D & B #: _____ No. Years In Business: _____
Website Address: _____ Type Of Business: _____ Do you publish a catalog? Yes __ No __
How did you hear about Ridge Footwear? __ Website __ Direct Mailing __ Ridge Rep __ Trade Show __ Magazine Ad
__ Other (Please explain) _____

WOULD YOU LIKE TO APPLY FOR CREDIT? Yes __ No __ Amount requested: _____ (If Yes, complete sections III, IV & V)

II. PAYMENT INFO: VISA MASTERCARD DISCOVER (If No to above question, complete sections II & III)

Card # _____ Exp. Date _____ CVC# from back of card _____
Name on card _____ Billing ZIP Code _____
Signature _____

III. PRINCIPALS (This section required**)**

1. Name: _____ Home Phone #: _____
SS#: _____ Position: _____
Home Address: _____ City: _____ State: _____ Zip: _____
2. Name: _____ Home Phone #: _____
SS#: _____ Position: _____
Home Address: _____ City: _____ State: _____ Zip: _____

IV. TRADE REFERENCES (Unless COD, this section required, or attach list**)**

1. Co: _____ Acct #: _____ Fax: _____ Phone: _____
2. Co: _____ Acct #: _____ Fax: _____ Phone: _____
3. Co: _____ Acct #: _____ Fax: _____ Phone: _____
4. Co: _____ Acct #: _____ Fax: _____ Phone: _____

V. BANK INFORMATION (This section required for COD & TERMS accounts; NOT required for CREDIT CARD accounts**)**

Bank: _____ Account #: _____
Address: _____ City: _____ State: _____ Zip: _____
Phone #: _____ Fax #: _____ Contact: _____

ATTENTION FLORIDA DEALERS: Please furnish a copy of your "Florida Annual Resale Certificate for Sales Tax" with *Ridge Outdoors U.S.A.* in the "Presented To" and signed by the dealer in the "Presented By".

*****ALL DEALERS PLEASE READ AND SIGN REVERSE*****

*****FOR OFFICE USE ONLY*****

Date Approved: _____ Approved By: _____
Credit Limit: _____ Acct #: _____

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RIDGE OUTDOORS U.S.A., INC. POLICIES AND PROCEDURES

Ridge Outdoors U.S.A., Inc. will be referred to as "Ridge" throughout the text.

PRICES	Prices subject to change without notice
C.O.D.'s	All C.O.D. orders will be cashiers check or money order only. Company checks may be accepted upon submission of a signed Customer Information form for bank verification and approval.
CREDIT	All orders must be approved by our Credit Department prior to shipment. All new accounts must submit a signed Customer Information form and a copy of their Business License . Please allow ten (10) working days for credit approval. In the event this business is a corporation or partnership, signing principal agrees to be personally responsible for any and all outstanding balances due Ridge Outdoors U.S.A., Inc.
OVERDUE ACCOUNTS	Overdue accounts will be assessed a finance charge of 1.5% per month (18% per annum). This finance charge applies to all overdue accounts. Failure to pay past due account balances, including finance charges, could result in future shipments being interrupted or sent C.O.D. In the event a credit is to be issued against an account, the credit will satisfy any outstanding balances including finance charges prior to issuance of said credit. In the event collection procedures become necessary, the creditor will pay all costs incurred.
WARRANTY	Ridge boots and shoes are warranted against <u>defects in workmanship and materials</u> for six (6) months from date of sale. <u>Premature wear caused by misuse and abuse is not covered by the warranty.</u> Defective boots and shoes will be replaced, repaired or a credit memo will be issued at Ridge's discretion. *Ridge will not warrant any boot or shoe product due to improper fit or normal wear and tear. *Dealer should contact Ridge prior to replacing any boot or shoe if they desire Ridge to warranty.
RETURNS	All claims for defective boots or shoes <u>must</u> be made with the Ridge office via phone to obtain a Return Authorization # (RA #), prior to the item being returned. Items returned without prior approval and/or an RA#, may be refused. Freight charges on returned items will be the responsibility of the dealer. Ridge assumes freight responsibility on outbound return replacements and/or repairs. Returns of defective merchandise must be arranged between the dealer and Ridge. Direct customer interaction is not acknowledged. All cartons must be clearly marked with an RA#. Any other merchandise return, other than defective merchandise, will also require prior authorization from Ridge. Such merchandise will be exchanged or credit will be issued at Ridge's discretion. **Under no circumstances will Ridge issue refunds** <p style="text-align: center;"><u>All returns must be shipped to:</u> <i>Ridge Outdoors U.S.A., Inc * 2785 S. Bay St., Suite H * Eustis, FL 32726</i></p>
SHORT SHIPMENTS	Any claims on short shipments must be made to the Ridge office within (5) working days of receipt of merchandise.
FREIGHT	All shipments are F.O.B. Eustis, Florida. All shipments will be prepaid by Ridge and invoiced to the dealer. Unless otherwise specified, Ridge will choose the freight carrier most suitable for your shipping area.
MINIMUM ORDERS	Initial opening boot and/or shoe order minimum: 24 pair. Reorder minimum: 4 pair. Smaller opening orders must be approved by the Ridge office. Reorders of less than 4 pair will be assessed a \$5.00 Small Order Fee per order.
DROP SHIP	Orders may be "Drop Shipped" for an up-charge of \$5.00.
RUSH SHIP	For requests on orders to ship within 24 hours of receipt, we will assess an up-charge of \$7.00.
STOCK RETURN FEE	While it is not Ridge policy to accept product returns, there have been occasions when stock has been returned for credit. A 15% restocking fee will be charged, unless prior arrangements have been agreed upon between Ridge and the dealer. Also, all items will be inspected for package and merchandise condition, to ensure items are resalable, prior to issuance of credit.
TITLE RETAINED	Ridge retains ownership/title and/or a security interest in all products shipped until payment in full for said products is received and reserves all remedies available by law as an owner and/or secured party for repossession of products shipped and/or for damages for wrongful conversion of products shipped.

I (we) hereby agree to the following:

1. Ridge Outdoors U.S.A., Inc. may contact references named above for verification of credit and credit history.
2. That all invoices will be paid within the terms indicated to prevent termination of credit.
3. That I (we) will pay a late charge of 1.5% (18% APR) on unpaid past due balances according to my contract terms.
4. That I (we) have read and agree to adhere to all of the above and all Ridge Outdoors U.S.A., Inc. Policies & Procedures.

Principal #1 Signature: _____ Date: _____

Principal #1 Print Name: _____ Title: _____

Principal #2 Signature: _____ Date: _____

Principal #2 Print Name: _____ Title: _____